



SUBSCRIBER SERVICE AGREEMENT

LETTER OF AUTHORIZATION

Company/Individual Name Wheaton Park District ☒ Contact Name _____
☒ Billing Street Address _____ ☒ Contact Number _____
☒ City, State and Zip _____ ☒ Contact Email Address _____
☒ Request Email Billing ☐ Yes ☐ No ☒ FID/FEIN/SSN _____
(By signing up for email billing you will not receive a paper invoice by mail)
☒ Email Billing Address _____ Tax Exempt ☒ Yes ☐ No

(if yes, copy of certification required)

LETTER OF AUTHORIZATION

Customer authorizes BCN Telecom, Inc. to act as its telecommunications service provider for all telecommunications service(s) indicated on the attached Service Order Form(s) and/or Exhibits. Such telecommunications services may include local and long distance voice services, data/Internet services and VoIP services as requested by the Customer. Customer also understands there could be a Primary Interexchange Carrier (PIC) change fee charged by its existing provider to facilitate a long distance change. This Subscriber Service Agreement and Letter of Authorization shall provide BCN Telecom authorization to receive any information from the existing provider to facilitate the service provisioning process. Customer represents and warrants that the Customer is the exclusive end-user for these telecommunications services.

Under the penalty of perjury, the signer of this Letter of Authorization certifies that he/she has authorization (i) to enter into a legal agreement with regard to the company's telecommunications services and (ii) to designate BCN Telecom as the telecommunications carrier of record to act on behalf of the Customer for the provision of such telecommunications services.

Printed Name Michael J. Bernard Title Executive Director Company/Individual company

Authorized Signature _____ Date Signed 7 / 7 / 2016

SERVICE TERMS AND CONDITIONS

Customer acknowledges and hereby agrees to the BCN Telecom Terms and Conditions of Service as attached hereto.

Customer Initials: [Signature]

SERVICE TERM AGREEMENT

This Service Term Agreement (the "Term Agreement") dated 7/7/16 by and between BCN Telecom, Inc. (BCN Telecom) and Wheaton Park District (the "Customer"), (collectively, the "Parties").

For good and valuable consideration, the sufficiency of which is hereby acknowledged, the Parties do hereby agree as follows:

All new/or existing telecommunications services provided by BCN Telecom to the Customer including, but not limited to, local and long distance voice services, data/Internet services and VoIP services (collectively, the "Services") shall be subject to the terms and conditions of this Term Agreement. Any additional Services added by the Customer during the course of this Term Agreement shall be subject to this Term Agreement, unless otherwise agreed to in writing by BCN Telecom.

The Term Agreement shall commence on the later of (a) the date the underlying Services are installed by BCN Telecom or (b) the date first written above in the event the Services are already active with BCN Telecom, and shall continue for a period of 36 consecutive months (the "Agreement Term").

In the event the Customer disconnects or transfers part or all of the Services provided by BCN Telecom during the Agreement Term, an early service termination penalty shall apply (the "Broken Term Penalty"). The Broken Term Penalty shall be equal to the Customer's average monthly invoice charges for the three months preceding the date the Services were disconnected/ transferred, partial or all, multiplied by the number of months remaining under the Agreement Term at the time of service disconnect/transfer. If Customer has less than three months invoice charges for the disconnected/transferred Services, the most recent full month's invoice charges shall be used within the Broken Term Penalty calculation. The Broken Term Penalty amount shall be calculated by BCN Telecom and invoiced to the Customer at any time. In the event of reconnection due to service disconnect, a reconnection fee shall apply.

The Customer agrees to immediately pay BCN Telecom in full for (1) the Broken Term Penalty amounts and (2) all unpaid invoice amounts incurred as of the disconnection/transfer date of the Services. This Term Agreement shall replace any other existing term agreements for similar services in place between BCN Telecom and the Customer.

Under the penalty of perjury, as the signer of this Term Agreement, I certify that I have authorization from the Customer to enter into a legal and binding agreement with regard to the Customer's telecommunications services.

Agreed and Executed this 7th day of July (month), 20 16

Printed Name Michael J. Bernard Title Executive Director Company Name Wheaton Park District

Authorized Signature _____

Agent Name Intelysis/ Vision 96

Agent Id# 4000