



Comcast Business Service Order Agreement

Company Name: Wheaton Park District

Order # OID-0011617130

Service Location:

Address 1

1356 N GARY AVE

Address 2

City

WHEATON

State

IL

Zip

60187

Primary Contact Name

Terry Stecker

Primary Contact Phone

(630) 936-4045

Primary Contact Email

tstecker@aie195.com

Billing Location:

Address 1

1356 N GARY AVE

Address 2

City

WHEATON

State

IL

Zip

60187

Billing Contact Name

Terry Stecker

Billing Contact Phone

(630) 936-4045

Billing Contact Email

tstecker@aie195.com

Tax Exempt

No

Service Term24 Months

Package Code:9326102412

Package & Promotion Details

Data, SecurityEdge Package for discounted rate of \$100 for months 1-24, increasing to then regular rate in month 25. Equipment, installation, taxes and applicable fees, including Broadcast TV Fee, Regional Sports Fee, regulatory recovery fee and other charges extra and subject to change. Package includes Business Internet Standard (download speed up to 300 Mbps) and SecurityEdge. 2 year term agreement required. Additional \$10 monthly discount with enrollment in both paperless billing and automatic payments with bank account via <https://business.comcast.com/myaccount> within 30 days of service installation. If either paperless billing or automatic payment service is cancelled, or automatic payment method is changed to credit or debit card, the monthly service charge automatically increases by \$10.00. \$20 mobile discount limited to customers with Comcast Business Internet Standard service or higher who activate new Comcast Business Mobile service with minimum one Mobile Unlimited line. Mobile discount applied to Comcast Business Internet bill for 12 months. Limit one discount per account. Mobile Unlimited lines must be activated within 90 days of Internet installation to qualify for the mobile discount. After 12 months, or if any of the required services are cancelled or downgraded, or if Unlimited service is switched to By the Gig, the mobile discount will be removed. Comcast Business Internet must be installed by 4/28/2025 to qualify for the mobile discount.

Initial

TS

Customer Initials

Package	Services Included	Qty	Package Monthly Service Charge <sup>1</sup>	Package Non-Recurring Charge <sup>2</sup>
Data, SecurityEdge Package	Business Internet Standard	1	\$ 100.00	\$ 0.00
	SecurityEdge Service Fee	1		

Equipment and Additional Service(s)	Qty	Additional Monthly Service Charge <sup>1</sup>	Additional Non-Recurring Charge <sup>2</sup>
Business Internet Additional Services			
5 Static IPs	1	\$ 34.95	
Equipment Fee	1	\$ 24.95	
Business Internet Additional Services Sub Total		\$ 59.90	0.00
Additional Fees			
Professional Installation	1	\$ 0.00	\$ 69.95
Total Additional Charge		\$ 59.90	\$ 69.95

	Monthly Service Charge <sup>1</sup>	Non-Recurring Charge <sup>2</sup>
Total Charge for Service Order	\$ 159.90	\$ 69.95



Comcast Business Service Order Agreement

Company Name:Wheaton Park District

Order #OID-0011617130

<sup>1</sup> Charges identified in the Service Order Agreement are exclusive of maintenance and repair charges, and applicable federal, state, and local taxes, fees, surcharges and recoupments (however designated).

<sup>2</sup> Non-Recurring Charges in the Service Order Agreement reflect activation and installation fees for this order. This excludes any custom installation fees.

General Special Instructions

AGREEMENT

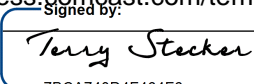
1. This Comcast Business Service Order Agreement ("Agreement") sets forth the terms and conditions under which Comcast Cable Communications Management, LLC and its operating affiliates ("Comcast") will provide the Services to the above-named customer ("Customer"). This Agreement consists of this document (this "SOA"), the Business Services Customer Terms and Conditions (the "Terms and Conditions"), and any jointly executed amendments ("Amendments") entered under the Agreement. In the event of inconsistency among these documents, the order of precedence will be as follows: (1) Amendments, (2) Terms and Conditions, and (3) this SOA. This Agreement shall commence and become a legally binding agreement upon Customer's execution of the SOA. The Agreement shall terminate as set forth in the Terms and Conditions. The Terms and Conditions are located at <https://business.comcast.com/terms-conditions-smb>. Capitalized terms not otherwise defined in this SOA shall have the meaning ascribed to them in the Terms and Conditions. Use of the Services is also subject to the then-current Acceptable Use Policy for High-Speed Internet Services (the "AUP") located at <https://business.comcast.com/customer-notifications/acceptable-use-policy> (or any successor URL), and the then-current Privacy Statement (the "Privacy Policy") located at <https://business.comcast.com/privacy-statement> (or any successor URL), both of which Comcast may update from time to time.
2. Each Comcast Business Service ("Service") carries a thirty (30) day money back guarantee. If within the first thirty (30) days following installation of a new Service, Customer is not completely satisfied, Customer may cancel the Service and Comcast will issue a refund for the monthly recurring charge paid for the first thirty (30) days of Service, excluding any custom installation fees, voice usage charges, fees, taxes, surcharges and optional service fees. Customer will be charged for any non-refundable fees and other charges. In order to be eligible for the refund, Customer must cancel the new Service within thirty (30) days of installation and return any Comcast-provided equipment in good working order. In no event shall the refund exceed \$500.00. If Customer uses the Service in the first thirty (30) days, Customer will be refunded its subscription fees, but charged the applicable one-time fee. For the avoidance of doubt, this money back guarantee does not apply to renewals of an existing Service.
3. Customer must provide thirty (30) days' prior notice to Comcast in order to terminate a Service Order or the Agreement. Any termination of a Service Order or the Agreement may be subject to early termination fees in accordance with the Business Services Customer Terms and Conditions.



Comcast Business Service Order Agreement

Company Name: Wheaton Park District

Order # OID-0011617130

CUSTOMER SIGNATURE	
By signing below, Customer agrees and accepts the Terms and Conditions of this Agreement. General Terms and Conditions can be found at <a href="http://business.comcast.com/terms-conditions/index">http://business.comcast.com/terms-conditions/index</a> .	
Signature	
Name	Terry Stecker
Title	MSP IT Proviver, Systems Engineer
Date	2/14/2025

FOR COMCAST USE ONLY	
Sales Representative	Darling Rodriguez
Sales Representative Code	0051H00000BQuJIQA1
Sales Manager/Director Name	SalesManager
Sales Manager/Director	Approved
Division	
SmartOffice License	



COMCAST BUSINESS SERVICE PROVISIONING DETAILS

CompanyName:Wheaton Park District

Order #:OID-0011617130

BUSINESS INTERNET CONFIGURATION DETAILS

Transfer Existing Comcast.net Email

No

Equipment Selection

Comcast Business Router

Number of Static IPs\*

5

Business Web Hosting

No

BUSINESS VIDEO CONFIGURATION DETAILS

Outlet Details	Location	Outlet Type	Additional Comments:	
Outlet 1 - Primary				
Outlet 2 - Additional				
Outlet 3 - Additional				
Outlet 4 - Additional				
Outlet 5 - Additional			Total Occupancy	
Outlet 6 - Additional			OUTLETS 9 & UP	
Outlet 7 - Additional			TV Box + Remote	
Outlet 8 - Additional			TV Adapter	

BUSINESS VOICE CONFIGURATION DETAILS

Directory Listing Details		Additional Voice Details	
Directory Listing (Published, Non-Published, Unlisted)		Caller ID	
Directory Listing Phone Number		Caller ID Display Name	
Directory Listing Display Name		International dialing	
DA/DL Header Text Information		Call Blocking	
DA/DL Header Code Information		Auto Attendant	
Standard Industry Code			

Hunt Group Configuration Details	
Hunt Group Features Requested (Yes/No)	
Hunt Group 1 Configuration Type	
Hunt Group 2 Configuration Type	

Phone#	Type	HG1 Seq	HG2 Seq	Voicemail	RCF TN



COMCAST BUSINESS SERVICE PROVISIONING DETAILS

CompanyName:Wheaton Park District

Order #:OID-0011617130


Toll Free #	Calling Originating Area	Associated TN
-------------	--------------------------	---------------