



This Master Services Agreement ("Agreement") is made by and between Lingo Communications, LLC on behalf of itself and its affiliates identified in applicable attached Service Orders (individually and collectively, "Lingo"), and the "Customer" (Lingo and Customer collectively, the "Parties" and each a "Party"). This Agreement is binding upon execution of the named Parties as of the last date agreed by the Parties ("Effective Date").

Any Lingo Affiliate may sign a Service Order in its own name and such Service Order will be considered a separate, but associated, contract incorporating this Agreement and the terms and conditions. "Affiliate" means any entity that controls, is controlled by or is under common control with Lingo.

GENERAL TERMS

This MSA applies to any service ordered or provided pursuant to a Lingo service order form ("Service Order") and, pursuant to conversions from other carriers, as reflected on a Third-Party Verification recording ("TPV") or written Letter of Agency (collectively referred to hereafter as "LOA") ("Services"). This MSA incorporates by reference Service-specific Service Description(s) posted at <https://lingo.muuzd8pv-liquidwebsites.com/?s=service+descriptions> for Services ordered.

1. **Services.** Lingo shall provide Customer Services at the location(s) and for the telephone line(s) described in the Service Order and the LOA executed in conjunction with this MSA and applicable Service Description. Use of Services constitutes acceptance of Service Customer understands Lingo will use reasonable efforts: (a) to provide the Services by the date requested, (b) to prevent Service interruptions, and (c) to restore the Services when Service interruptions occur. Customer is responsible for all use of the Services, whether or not authorized by Customer.
2. **Installation.** Once Lingo schedules installation and confirms an installation time with Customer, Customer must be present with facilities available and fully accessible. If Lingo technician arrives at the location and Customer is not present or facilities are not available or accessible or Customer otherwise cancels or postpones installation without a 24-hour notice to Lingo, Lingo reserves the right to assess a "Customer Missed Call" trip charge of one hundred and fifty-nine dollars (\$159) per missed site visit. Customer's first invoice from Lingo will include a partial month of Service plus the first full month of Service billed in advance. Customer's first invoice may contain charges for only a portion of the Services requested. Depending on the Service ordered and locations to be served it may take up to three (3) billing cycles until charges for all Services requested appear on the invoice, as is industry standard. After the initial billing cycles, Customer's invoice will include charges for one month of Service for all ordered Services, including any usage charges. Usage based charges are billed in arrears. Customer should expect to receive a final invoice from its existing local, long distance, and/or data service provider(s) if Lingo is replacing a previous provider. Customer is responsible for paying any charges resulting from the early termination of a service contract with Customer's existing provider(s), if applicable. Customer may have a refund coming from existing providers, so Customer

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should read all correspondence received. Lingo will handle communication with Customer's existing provider(s) regarding Services to be converted to Lingo; however, Customer is responsible for contacting its prior provider(s) should it/they continue to bill Customer for services following conversion to Lingo. All Lingo charges and savings provided in any quotation or proposal are before taxes, surcharges, assessments, or other fees are applied.

3. **Pricing.** Customer agrees to pay Lingo's published per-line monthly recurring charges, non-recurring charges, and any applicable usage fees for Services ordered, all in US Dollars. Term pricing may not be combined with any other offer except as provided herein. No discounts apply to taxes, surcharges, assessments, or other regulatory or third-party fees (including, but not limited to, promotional credits, installation charges, nonrecurring charges, special construction or CPE charges, passthrough charges, access and port charges, taxes, municipal and franchise fees, governmental and regulatory surcharges and assessments, line recovery charges, interexchange access charges, or E-911 fees). Any new Services added under the Account Number applicable to this MSA following the initial order will be pursuant to Lingo's tariffed or otherwise published rates that are in effect at the time the new Services are ordered. Lingo reserves the right to adjust Customer pricing following delivery of notice to Customer as required by the applicable state public utility commission where Services are provided, or with thirty (30) days' notice, whichever is greater. Lingo may, from time to time, provide Customer with software or services from third party vendors ("Third Party Services") that are billed to Customer as a separate line item from Services provided hereunder. If the price Lingo pays for any such Third-Party Services changes at any time, Customer agrees that Lingo may pass those price changes on to Customer.

1. Fees and charges include, but shall not be limited to, one-time installation charges, LEC installation charges, monthly line charges, line recovery charges, taxes, assessments, surcharges, CPE charges, and any fees paid by Lingo on Customer's behalf to register and maintain domain names for Customer. In addition, Customer will be billed for any service calls that are determined to be a result of a problem not resulting from a Lingo Network Outage (as defined in the Lingo Service Level Agreement), such as any issue caused by any element of Customer's systems and networks. Customer will be billed Lingo's then-current standard rate, with a one-hour minimum charge per call.
2. Commencing on the Installation Date (the date the Service is installed and available for Customer's use), Customer will be invoiced monthly by Lingo and shall make payment to Lingo within twenty-one (21) days of the invoice date. If Lingo does not receive payment in full for each invoice within twenty-one (21) days of the invoice date, Lingo reserves the right to charge an additional one and one-half percent (1.5%), or highest amount allowed by law, per month late charge which will be due and payable and billed to Customer's account.



3. In order to dispute the amount or accuracy of any invoice and be eligible for credits based on that dispute, Customer must contact Customer Service and provide notice of the dispute within forty-five (45) days of the invoice Date. If requested, Customer will provide Lingo with a detailed, written notice of the dispute within ten (10) days of such request. Customer must pay any charge or amount that Customer does not dispute in accord herewith by the due date of the invoice for those charges. If, after investigation, Lingo determines that a refund is due, Lingo will credit the amount of the refund on a subsequent invoice. Upon receipt of notice from Lingo that the disputed charges are correct, all past due amounts must be paid, in addition to any late payment charges.
4. **Term.** Services will be provided for the term selected by Customer as specified in the Service Order, which may be amended by written Addendum from time to time. If the Services ordered are subject to a term commitment, the term will commence upon installation of Services. At the end of a Service term, the term shall automatically renew for an additional period of twelve (12) months (each a "Renewal Term") under the same terms and conditions unless Customer delivers written notice to terminate the respective Service to Lingo not more than ninety (90) days and not less than thirty (30) days before the end of the subject term or any Renewal Term. Such written notice shall be effective for ninety (90) days, provided, however, that if Customer has not ported its Services to be terminated in their entirety to another carrier or otherwise disconnected its Services in their entirety within that ninety (90) day period, the written notice of termination shall no longer have any force or effect and the respective Service Order shall continue as if no such termination notice had been provided. Notices of termination must be sent to Lingo, c/o Correspondence, 115 Gateway Drive, Macon, GA 31210. Lingo will send notices to Customer at its then-current billing address. Customer hereby agrees that it may authorize modifications to the term or Services ordered via telephone request and if accepted by Lingo such changes will take effect following a confirmatory email, text, and or bill message from Lingo without the need for further documentation; in such event the modifications shall be considered an amending Addendum to the subject Service Order.
5. **Move or Transfer of Service.** If Customer relocates to another location in a Lingo market where the same Services are available, Customer may move Services to the new location, subject to payment of installation charges for the new location, if applicable; however, pricing may vary by location, and Customer's rates may increase or decrease. Early termination fees will apply in the event Customer moves to a location not served by Lingo or Customer ceases to do business. Services may not be transferred or resold, and this MSA, and any Service Order entered into pursuant hereto, may not be transferred or assigned, by operation of law or otherwise, without Lingo's prior written approval. Any attempted assignment or transfer without Lingo's prior written approval shall be void.
6. **Termination.** If Customer disconnects any Service subject to a term (except for Mobile), Customer terminates the MSA, or

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Service is disconnected by Lingo for nonpayment or other Customer breach prior to the end of the current term commitment for any reason, Customer agrees to pay an early termination charge of fifty percent (50%) of the remaining months' monthly recurring charges in the term associated with the Service along with any applicable Service specific early termination charges below in this Section. In addition, Customer shall reimburse Lingo for any discount previously provided or charges previously waived for the disconnected Service. Customer and Lingo agree that the termination charge in this section represents a reasonable calculation of Lingo's damages in the event of early termination and shall not be considered a penalty. Lingo may terminate Service should the Service, or any portion thereof, become, or in Lingo's opinion be likely to become, the subject of a claim of infringement of a patent, trade secret, copyright, or other proprietary right or Lingo has determined to cease providing Services in Customer's location(s). Upon termination of this MSA for any reason, any and all software licenses and rights to use the software granted (if any) shall terminate immediately. Customer will discontinue all use of the Service and, unless otherwise instructed by Lingo, within thirty (30) days after such expiration or termination, Customer will destroy all Lingo-provided software in its or its end users' possession. Notwithstanding any other term or condition, Lingo reserves the right to discontinue providing Services in any market at any time to any Customer. In such event, Customer shall only be responsible for payment up to the termination date included in a notice provided by Lingo to Customer. The rights and obligations in this MSA, which by their nature should survive termination, will remain in effect after such termination or expiration.

7. **Buyer's Remorse.** Customer may terminate this MSA within five (5) days of the Signature Date without incurring an early termination charge by notifying Lingo Customer Service in writing. If Customer terminates this MSA after such period and prior to circuit delivery, or if a circuit is not purchased, prior to installation and/or activation of Services, Customer agrees to pay to Lingo: (1) an early termination charge equal to the lesser of the product Early Termination Fee charge stated in the Service Guide or six (6) times the monthly recurring charges associated with the Services, (2) any special construction costs, and (3) any costs incurred by Lingo related to the Service, including any commitments made and amounts paid to third parties. If Customer terminates this MSA after the installation of Services, the charges specified in Section 6 "Termination" above shall apply.
8. **Resale of Services.** Service is for Customer's use, and the use of Customer's officers, directors, employees, agents, and affiliated entities only. Service may not be resold or used by any third party.
9. **Acceptable Use Policy** Customer agrees to comply at all times with Lingo's Acceptable Use Policy ("AUP") which is posted on the Internet at <https://lingo.muuzd8pv-liquidwebsites.com/?s=acceptable+use+policy> and is incorporated into this MSA by reference. Lingo may change the AUP at any time without prior notice to Customer, and any AUP amendments will be effective upon posting. CUSTOMER



SHOULD CAREFULLY READ THE AUP. BY USING THE SERVICES, CUSTOMER AGREES TO BE BOUND BY THE TERMS OF THE AUP AND ANY MODIFICATIONS. LINGO RESERVES THE RIGHT TO TERMINATE OR SUSPEND CUSTOMER'S ACCOUNT FOR ANY VIOLATION OF THE AUP OR THIS MSA.

10. **Lingo-Owned CPE.** All Customer Premises Equipment ("CPE") installed by Lingo to provide Services to Customer shall remain the sole property of Lingo, unless separately purchased by Customer in a separate written "Bill of Sale" agreement. Customer agrees to return all such CPE to Lingo within ten (10) days of termination. Equipment returned after ten (10) days will not be credited toward Customer's account and Customer shall be responsible for full replacement costs. Customer agrees to be responsible for ensuring that no liens attach to Lingo equipment and must immediately cause any such liens to be removed at Customer's expense upon request.

Customer will be responsible at all times for the proper installation, operation and maintenance of any equipment it provides that is used in connection with the Service. In addition, Customer is responsible for ensuring that all such equipment is technically and operationally compatible with the Service and in compliance with the terms set forth in this MSA and all incorporated documents.

11. **Maintenance.** Customer acknowledges that from time to time Lingo may perform certain network and equipment maintenance and during these times Service may be interrupted. Services may be temporarily unavailable or limited because of capacity limitations and may be temporarily interrupted because of equipment modifications, upgrades, relocations, repairs, and similar activities. To minimize impact to Customers scheduled maintenance will be performed during the non-peak hours of 11 pm to 5 am. Lingo operates and maintains Service only up to the Customer demarcation point. Lingo is not responsible for any network elements beyond the Customer demarcation point. If a maintenance event will cause Service to be interrupted or unavailable Lingo will make commercially reasonable efforts to notify affected customers prior to the interruption. But, may interrupt Service without any compensation or notice to Customer if required. Lingo may exercise discretion in choosing the notification method and in determining if notification is needed. When notification is appropriate Lingo will identify by market where scheduled maintenance will occur.

12. **Software.** Subject to the terms and conditions of this MSA, Lingo grants to Customer a limited, non-exclusive, nontransferable license to use software provided by Lingo on behalf of itself or a third-party vendor, in conjunction with the Services, for the term of this MSA. Prior to use, all Customer end users must agree to an End User License Agreement. Customer may not reverse engineer, decompile, disassemble, modify, or create derivative works from the software, in whole or in part. Customer may not sublicense, transfer, sell, assign, pledge, or otherwise dispose of any Service element provided hereunder without Lingo's prior written permission or allow any liens or other legal claims to be made against the Service as a result of Customer's use. Lingo

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and its third-party vendors retain ownership of their respective intellectual property utilized to provide the Service, including all patents, copyrights, and other intellectual property rights. Customer agrees that: (a) no license, right, or interest in any trademark, trade name, or service mark of Lingo or its third party vendors is granted under this MSA other than as expressly provided herein; (b) Customer is not permitted to and shall not remove or destroy any of the Service's proprietary, trademark or copyright legends or markings; and (c) all existing and future copyright, patent, trademark, or other intellectual property rights arising out of or related to the Service shall remain solely the property of Lingo and its third party vendors. Customer acknowledges and agrees that Lingo and its software vendors have proprietary rights with respect to the Services, protected under copyright and applicable laws. Redistribution of any third-party software to Customer is subject to the terms and conditions of the applicable third-party license agreements. Lingo's third party provided software products are "commercial items" as defined in FAR 2.101(a) and have been developed entirely at private expense. Use, duplication, and disclosure by civilian agencies of the U.S. Government shall be in accordance with FAR 52.227-19(c) or other agency data rights provisions, as may be applicable. Use, duplication, and disclosure by U.S. Department of Defense agencies is subject solely to the terms of the standard software EULA, as stated in DFARS 227.7202. The Service may include the ability to distribute software to employee or family member end users, allowing Customer to use the Service to distribute software to its end users. Except for the software, Customer agrees and acknowledges that it is responsible for any appropriate licensing requirements for distributing software to its end users, and agrees to indemnify, defend, and hold harmless Lingo for any claims for the infringement of intellectual property rights, regardless of theory (e.g., direct, contributory, vicarious), due to Customer's use of the Service to distribute software to such end users. Should Lingo provide Customer with software updates, such updates will be provided subject to the terms and conditions of this MSA.

13. **Customer Default.** If Lingo receives notice from a third-party, or if Lingo reasonably believes that a Customer or its end user has violated any of the terms of this MSA (including, but not limited to, any failure to pay for Service when due), or if the integrity of its network would be in jeopardy if Services continue to be provided to Customer, then such circumstance shall constitute a default by Customer and Lingo shall have the right, in its sole discretion, without prior notification to Customer or its end users, to temporarily discontinue furnishing Service to Customer or its end users, in whole or in part, or to terminate this MSA, without limiting any other rights or remedies Lingo may have and without incurring any liability or obligation to Customer or its end users. None of the foregoing shall constitute a default by Lingo. Any suspension of Service may continue, in Lingo's discretion, until such default is cured or risk of harm is eliminated. If Lingo allows Customer to restore Service, Customer shall pay a restoral charge of \$25 per circuit suspended prior to any such restoral, and any charges incurred by Lingo with third parties to restore Service, if any.



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14. **Tariff Requirements.** The terms and conditions provided in the Lingo tariffs on file with the relevant state public utility commissions are a material part of this MSA and hereby incorporated for all purposes. In the event of any conflict between an applicable filed tariff and this MSA, the provisions of the tariff shall apply. **Warranty Disclaimer.** LINGO DOES NOT MAKE ANY REPRESENTATION OR WARRANTIES OF ANY KIND, WHETHER STATUTORY, EXPRESS OR IMPLIED, REGARDING THE SERVICES, OR ANY SERVICES OR PRODUCTS PROVIDED IN CONNECTION THEREWITH (SUCH AS CPE PRODUCTS), INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY, NONINFRINGEMENT OR FITNESS FOR A PARTICULAR PURPOSE OR USE OR IMPLIED WARRANTIES ARISING FROM A COURSE OF DEALING OR COURSE OF PERFORMANCE, USAGE OR TRADE. LINGO EXPRESSLY DISCLAIMS ANY REPRESENTATION OR WARRANTY THAT THE SERVICES OR EQUIPMENT WILL BE ERROR FREE, SECURE OR UNINTERRUPTED. NO ORAL ADVICE OR WRITTEN INFORMATION GIVEN BY LINGO, ITS EMPLOYEES, LICENSORS OR THE LIKE SHALL CREATE A WARRANTY; NOR SHALL CUSTOMER RELY ON ANY SUCH INFORMATION OR ADVICE.

15. **Limitation of Liability.** UNDER NO CIRCUMSTANCES, INCLUDING NEGLIGENCE, SHALL LINGO OR ANYONE ELSE INVOLVED IN ADMINISTERING, DISTRIBUTING OR PROVIDING THE SERVICES OR ANY SERVICES OR PRODUCTS PROVIDED IN CONNECTION THEREWITH, BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, PUNITIVE OR CONSEQUENTIAL DAMAGES, INCLUDING, WITHOUT LIMITATION, LOSS OF REVENUES OR LOST PROFITS, OR DAMAGES THAT RESULT FROM THE USE OF OR INABILITY TO USE THE SERVICES, MISTAKES, OMISSIONS, INTERRUPTIONS, DELETION OF FILES OR EMAIL ERRORS, DEFECTS, VIRUSES, DELAYS IN OPERATION OR TRANSMISSION, FAILURE OF PERFORMANCE, THEFT, DESTRUCTION OF OR UNAUTHORIZED ACCESS TO RECORDS, PROGRAMS OR SERVICES, EVEN IF LINGO HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH LOSSES. Because some states do not allow the exclusion or limitation of liability for consequential or incidental damages, in such states, Lingo's liability is limited to the greatest extent permitted by law. IN NO EVENT SHALL LINGO'S LIABILITY TO CUSTOMER EXCEED THE APPLICABLE OUTAGE CREDIT AS SPECIFIED IN THE APPLICABLE SERVICE LEVEL AGREEMENT.

16. **Force Majeure.** Services will be provided by Lingo, or its Affiliate where Service is provided, subject to availability and such availability may be compromised, without liability to Lingo, by conditions generally beyond the control of Lingo, including, but not limited to, the type and condition of Customer's equipment and facilities; failures caused by connectivity or equipment at Customer's premises; fire; flood; war; strikes; cable cuts; acts of terrorism; explosions; loss of power; local access restrictions; acts of third parties, third party services or products; or acts of God (each, a "Force Majeure event"). Services may be

temporarily unavailable or limited, without liability to Lingo, because of capacity limitations and may be temporarily interrupted because of equipment modifications, upgrades, relocations, repairs, and similar activities.

17. **Dispute Resolution.** Any dispute, controversy, or claim, whether based in contract, tort, equity, statute or any other legal theory, between Customer and Lingo arising out of, or relating to, any service, product, facilities, charge, advertising, representation, act or omission of Lingo, or any other dispute, controversy, or claim arising from the relationship between the parties that either the Customer or Lingo has against the other, regardless of the date of accrual and even if the dispute, controversy, or claim arises after Service has terminated (hereinafter collectively referred to herein as "Dispute" or "Disputes") shall be governed in accordance with this Section. BY ORDERING AND/OR CONTINUING SERVICES PROVIDED UNDER THIS MSA, CUSTOMER AGREES THAT ANY DISPUTE WILL BE RESOLVED BY THE DISPUTE RESOLUTION PROCESS DESCRIBED HEREIN AND NOT BY A JUDGE OR JURY IN COURT. If the Customer has a Dispute with Lingo, the Customer must first call Lingo's Customer Service department at the number listed on the Customer's invoice to attempt to resolve the Dispute. The Customer must describe the Dispute and provide Lingo with any supporting documentation reasonably requested by Lingo. Likewise, if Lingo has a Dispute with Customer it will notify the Customer by letter sent to Customer's billing address and attempt to resolve it before pursuing arbitration. If the parties are unable to resolve the Dispute within sixty (60) days of the initial notice, either Party may request arbitration as follows. **MANDATORY ARBITRATION OF DISPUTES.** ANY DISPUTE OF ANY KIND BETWEEN CUSTOMER AND LINGO OR ANY EMPLOYEE, AGENT, OR AFFILIATED ENTITY OF EITHER PARTY AND/OR ANY OF ITS EMPLOYEES, AGENTS, AFFILIATES OR OTHER REPRESENTATIVES WILL BE RESOLVED BY FINAL AND BINDING ARBITRATION AS PRESCRIBED IN THIS SECTION. THE FEDERAL ARBITRATION ACT, NOT STATE LAW, GOVERNS THIS PROCESS, INCLUDING THE ARBITRABILITY OF ANY DISPUTE UNDER THIS MSA AND THE REVIEW OF ANY AWARD. The arbitration will be conducted by and under the then-applicable commercial arbitration rules of the American Arbitration Association ("AAA") at the AAA Case Management Center or other location as agreed upon by Customer and Lingo. A single neutral arbitrator engaged in the practice of law will conduct the arbitration. The arbitrator will be selected according to the rules of the American Arbitration Association or, alternatively, may be selected by agreement of the parties, who will cooperate in good faith to select the arbitrator. All expedited procedures prescribed by the applicable rules will apply. All required fees and costs will be paid equally by the parties as set forth in the AAA commercial arbitration rules. The arbitrator's decision and award will be final and binding, and judgment on the award rendered by the arbitrator may be entered in any court with jurisdiction. No Dispute may be joined with another lawsuit, claim, dispute, or arbitration brought by any other person or resolved on a class-wide basis. The arbitrator may not award damages that are barred by this MSA and may not award punitive damages. If any



Party files a judicial or administrative action to resolve a Dispute without first complying with the provisions of this Section and another Party successfully stays such action or compels arbitration, the Party filing that judicial or administrative action must pay the other Party's costs and expenses incurred in seeking such stay or compelling arbitration, including attorney's fees.

18. **Applicable Law.** This MSA is subject to applicable law and the review and approval of the regulatory agencies with jurisdiction over the location in which Services are furnished. In the event a governmental agency determines this MSA or any portion hereof violates any law, rule or regulation, Lingo shall have the option of terminating this MSA without further obligation or revising this MSA to comply with such law, rule or regulation. If any portion of this MSA is determined to be invalid or unenforceable, the remainder of this MSA shall remain in full force and effect.
19. **Assignment and Compliance with Law.** This MSA and any rights granted by it may not be assigned by Customer without the prior written consent of Lingo; provided however, Lingo shall have the right to assign some or all its rights and/or obligations under this Agreement at any time to any entity that controls, is controlled by or is under common control with Lingo (each an "Affiliate") without the consent of the Customer. For the avoidance of doubt, a merger involving (i) Lingo or (ii) a sale of Lingo or all of Lingo's assets shall not constitute an assignment requiring consent of Customer for purposes of this Agreement. This MSA is subject to federal, state and local law and the regulatory agencies with jurisdiction over the Services furnished (collectively, "Governmental Agency"). In the event a Governmental Agency determines this MSA or any portion hereof violates any federal, state, or local law, rule or regulation (collectively, "Government Laws"), Lingo shall have the option of terminating this MSA without further obligation or revising this MSA to comply with such Government Laws or modifying such terms by updates posted at https://lingo.muuzd8pv-liquidwebsites.com/?s=msa_at any time. If any portion of this MSA is determined to be invalid or unenforceable, the remainder of this MSA shall remain in full force and effect. The failure of either Party to enforce at any time, or for any period of time the provisions herein shall not be construed to be a waiver of such provisions or of the right of such Party to enforce each and every such provision.
20. **Entire Agreement.** This MSA, Service Orders, LOA, tariffs, including terms and rates, and Service Guide(s) are incorporated by reference herein, and constitute the entire Agreement of Lingo and Customer for the provision of Services. In the event of conflict, the terms in the applicable filed tariff(s) will control. In the event of conflict between documents, the following order of priority shall apply: (a) Service Order, requisite LOA and applicable Service Guide, (b) the MSA, and (c) any incorporated terms. All incorporated terms, as such documents are updated from time to time, are an integral part of Lingo's Agreement with Customer. This MSA supersedes all prior discussions and agreements, whether oral or written, regarding the subject matter herein. No representations, understandings, agreements, or warranties, expressed or implied, have been made or relied upon in the making of this MSA other than those specifically set

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forth or referenced herein. By signing below, the signer certifies that he or she is at least 18 years of age and authorized to execute this MSA on behalf of Customer for the Services requested. Customer agrees that a fax, scanned digital copy or photocopy of this MSA will have the same force and effect as an original signed Agreement. CUSTOMER HEREBY AUTHORIZES LINGO TO OBTAIN BILLING INFORMATION AND CUSTOMER SERVICE REPORTS WITH RESPECT TO CUSTOMER'S TELEPHONE NUMBERS, AS WELL AS CUSTOMER'S CREDIT INFORMATION. BY SIGNING THIS MSA OR USING LINGO SERVICES, CUSTOMER ACKNOWLEDGES IT HAS HAD AN OPPORTUNITY TO REVIEW THESE TERMS AND THE TERMS REFERENCED HEREIN AND AGREES TO SUCH TERMS.

Customer

Signature of Authorized Customer Representative

Michael Benard

Printed Name of Authorized Customer Representative

Executive Director

Title of Authorized Customer Representative

9-9-19

Date Signed

Lingo

Signature of Authorized Lingo Representative

CHRISTOPHER RAMSEY

Printed Name of Authorized Lingo Representative

VP - Sales & Marketing

Title of Authorized Lingo Representative

9-10-2019

Date Signed