

3905 Annapolis Lane N  
Suite 195  
Plymouth, MN 55441  
US



**Service Addendum to the Master Services Agreement**

THIS ADDENDUM (the "Addendum") is made to the Master Services Agreement (the "Agreement") between Voyant Communications, LLC ("Voyant"), and Wheaton Park District (the "Customer") and hereby incorporates by reference and adopts, in its entirety, the terms and conditions set forth in the Agreement as a necessary part of this Addendum. In the event of any conflict between the terms of this Addendum and the terms of the Agreement, the terms of this Addendum shall govern. The Customer acknowledges that it has agreed to be bound by the terms and conditions of the Agreement in addition to the terms and conditions contained herein.

This Voyant Service Addendum replaces and supersedes any previous Voyant Service Addendum(s).

**1. Term.**

The Term for the Service(s) shall be 36 months beginning on the date (the "Start of Service Date") Voyant notifies Customer that the service has met all applicable standard Voyant network specifications ("Specifications") and is available for Customer's use.

**2. Termination**

a. Customer may terminate Services associated with this Service Addendum and/or Services associated with this Addendum specified on any corresponding Service Order(s) for convenience at any time upon ninety (90) days prior written notice to Voyant. If Customer terminates this Addendum for convenience prior to the end of the Term, or if Customer fails to comply with its payment obligation as specified in Section 8 of the Agreement or if Customer otherwise breaches the Agreement for this Addendum, Customer shall pay Voyant a termination charge equal to (i) all promotional credits provided to the Customer and all installation charges, all construction costs or other "make ready" charges or costs which have been incurred by Voyant in directly providing Customer with service, plus (ii) one hundred percent (100%) of all monthly charges for the services incurred in the most recent billing period multiplied by the number of months remaining in the Term.

b. The Customer may decrease the monthly charges associated with Dedicated Internet Access or IP Voice Services up to 25% without incurring early termination liability.

**3. Pricing** The pricing for individual service(s) is detailed on the Service Order attached to this Addendum. The Customer may add additional Services via subsequent Service Order(s) placed with Voyant. The Customer acknowledges additional Services are bound by the terms and conditions of the Agreement in addition to the terms and conditions contained herein.

**4. Service Location(s).** The Customer-specified location for each Service is detailed on the Service Order attached to this Addendum. The Service(s) specified herein shall be provided only to the Service Location(s) specified herein. Voyant shall not be obligated to provide any Service(s) to any location(s) other than as specifically described on the Service Order except as may be amended by mutual written agreement of the Parties.

Voyant Communications, LLC

Wheaton Park District

DocuSigned by:  
*Kelly Swanson*  
By: \_\_\_\_\_  
92CA422F3B4E4E...  
Name: **Kelly Swanson**  
Title: **Sr. Director - Product**  
Date: **4/26/2019**

*[Signature]*  
By: \_\_\_\_\_  
Name: **Michael J Bernard**  
Title: **Executive Director**  
Date: **4-17-19**

Created Date 3/20/2019

Quote Number 00026835



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Prepared By: Becky York  
 Phone: +1-303-414-4040  
 Email: becky.york@voyant.com  
 Fax: (303) 226-5937

Service Location Name: Wheaton Park District - RENEWAL ONLY  
 Service Location: 208 W UNION AVE  
 WHEATON IL 60187

Product	Current Quantity	New Quantity	New Total	Change	NRC
Additional Auto Attendant	0	8	\$23.92	\$23.92	\$0.00
Auto Attendant	0	1	\$0.00	\$0.00	\$0.00
Call Center User - Standard	0	5	\$59.95	\$59.95	\$0.00
Fax Line	0	1	\$9.99	\$9.99	\$0.00
Standalone Voicemail	0	1	\$0.99	\$0.99	\$0.00
UC Seat - Precision	0	128	\$1,790.72	\$1,790.72	\$0.00
UC Seat - Primer	0	7	\$34.93	\$34.93	\$0.00
UC Seat - Professional	0	15	\$262.35	\$262.35	\$0.00
Virtual Numbers	0	8	\$0.00	\$0.00	\$0.00

Monthly Recurring Charges

Current Total	\$0.00
Change	\$2,182.85
New Total	\$2,182.85

Non-Recurring Charges (If Any)

Total NRC	\$0.00
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Customer Initial

